

Why we should be concerned about access to health care for migrants ?



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Access to healthcare in European Union and Mediterranean countries for refugees and migrants

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What are we talking about ?

Access to health care

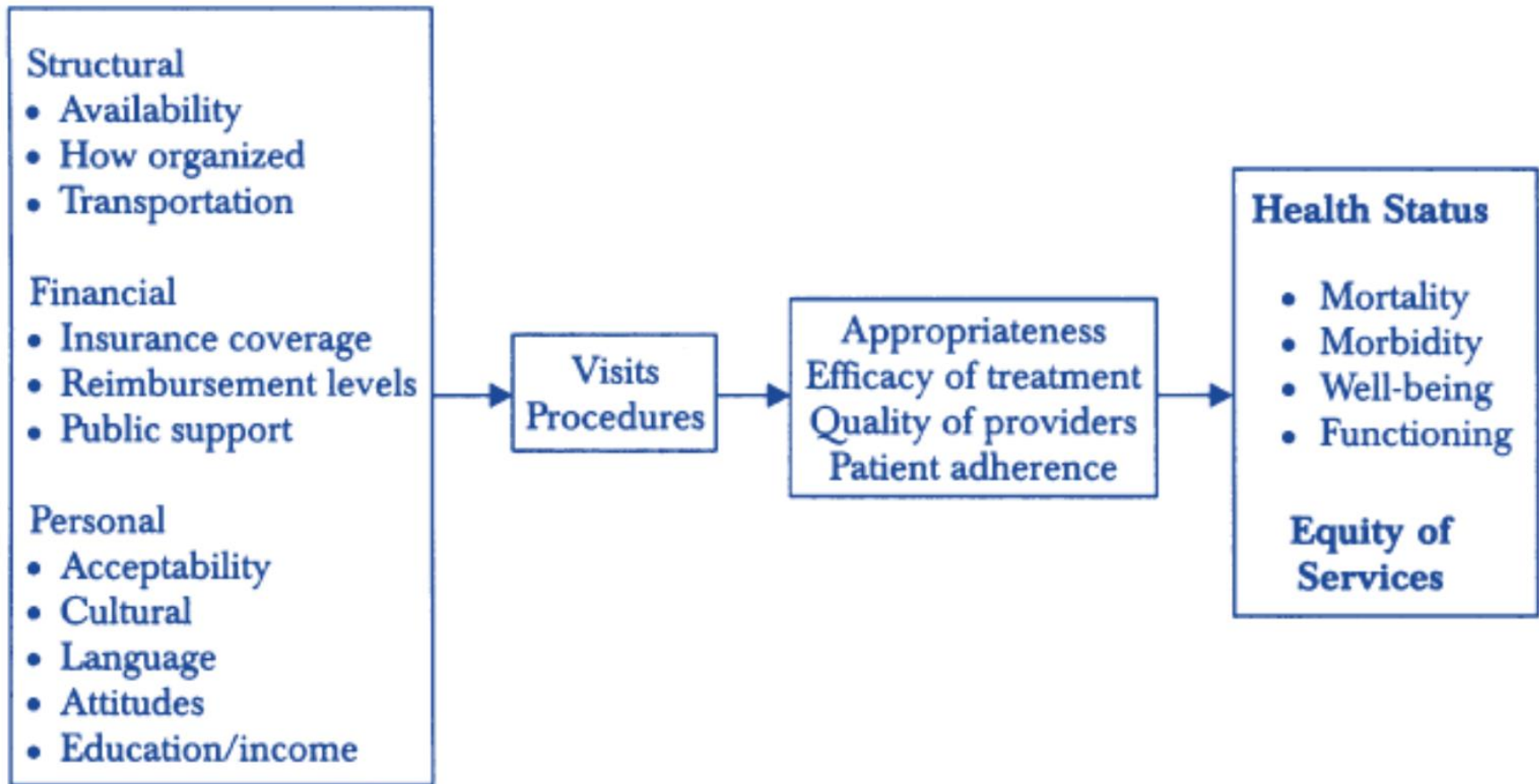
“The degree to which individuals are inhibited or facilitated in their ability to gain entry to and to receive care and services from the health care system. Factors influencing this ability include geographic, architectural, transportation, and financial considerations, among others.”

PubMed database – MESH term – 1978

Not only entering the room but also...the 7B challenge!

Dimensions	Definition of the dimension
<i>Reachability</i>	(Lack of) thresholds when care is needed
<i>Usefulness</i>	Extent to which the patient experiences the care as supportive
<i>Availability</i>	Existence of a supply and of (social) services which can be called upon for matters that do not relate directly to the assessed problem
<i>Knowledge</i>	Extent to which the patient is aware of the existence of the services
<i>Affordability</i>	Financial and other costs that patient may encounter
<i>Reliability</i>	Extent to which the patient can trust the services and the professionals
<i>Comprehensibility</i>	Extent to which the patient is aware of the reason for the intervention and the way in which the problem should be approached

Levels of access to health care



A photograph of a man and a woman standing on a rocky shore, wrapped in a crinkled gold emergency space blanket. The man, on the left, has dark hair and a mustache, and is wearing a grey jacket. The woman, on the right, is wearing a patterned headscarf and a red sleeve. They are both looking down at the blanket. The background shows a dark, choppy sea under a cloudy sky. The text "Access to healthcare" is overlaid in white at the bottom.

Access to healthcare

Migrant Integration Policy Index

Migrant Integration Policy Index

38

COUNTRIES



167

INDICATORS



8

POLICY AREAS

UE28

Australia, Canada,
Iceland, Japan, South
Korea, New Zealand,
Norway, Switzerland,
Turkey and the USA.

Based on European
and international
standards on equal
rights, responsibilities
and opportunities for
all residents

Assessment of
the degree of
implementation
of the indicators

MIPEX: Policy areas



**LABOUR MARKET
MOBILITY**



FAMILY REUNION



EDUCATION



HEALTH



**POLITICAL
PARTICIPATION**



**PERMANENT
RESIDENCE**



**ACCESS TO
NATIONALITY**



ANTI-DISCRIMINATION

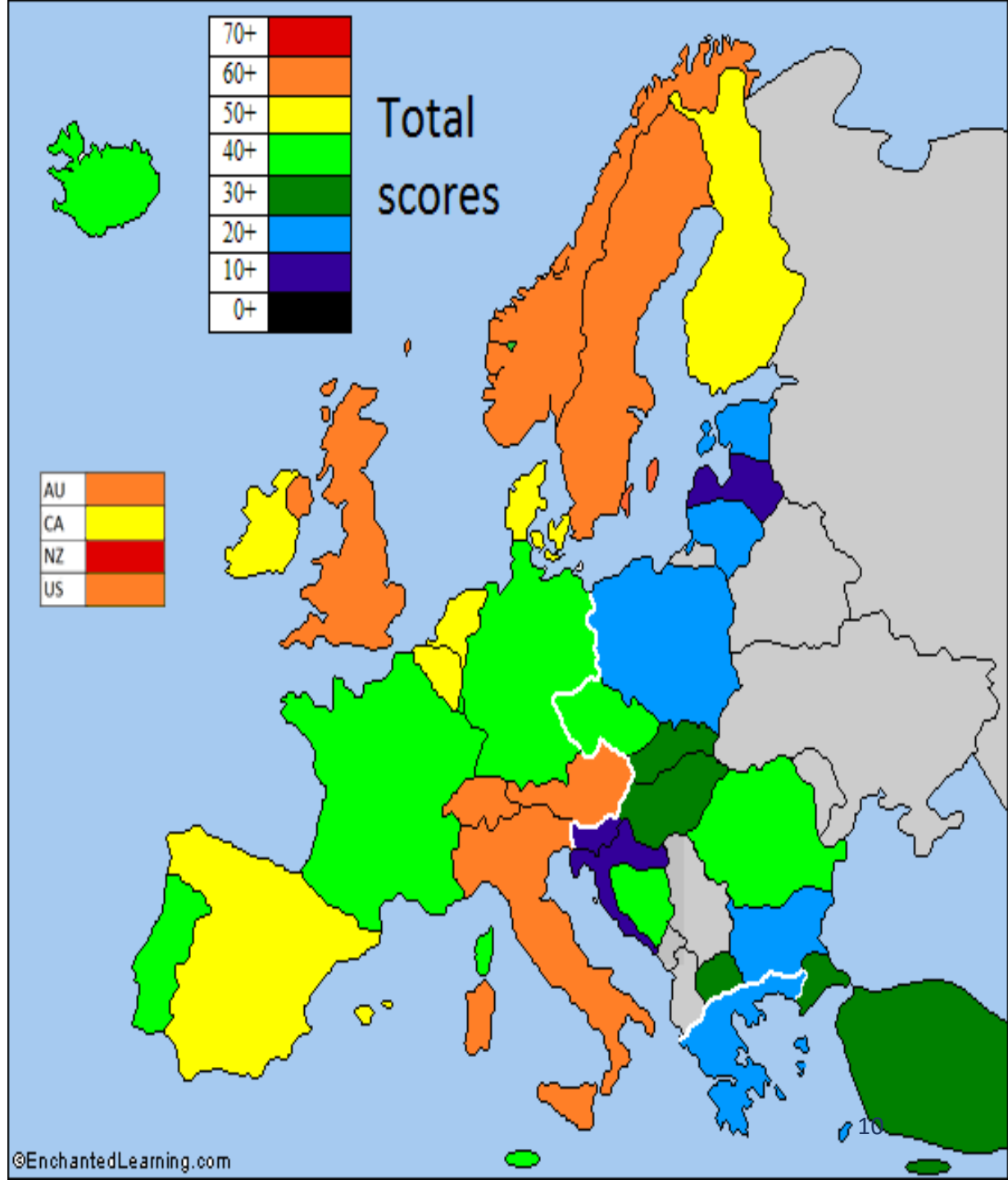
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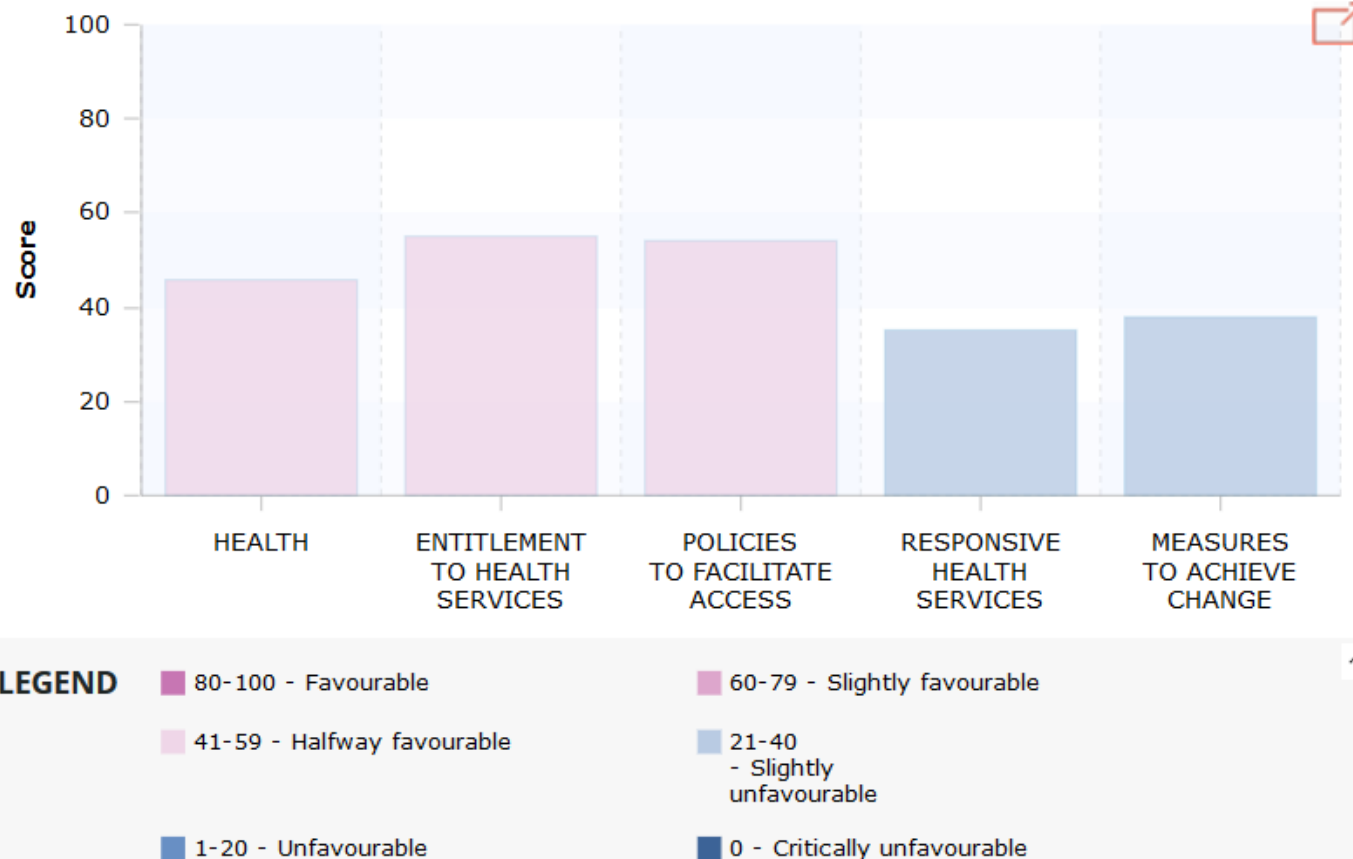
Access to health care
for legal migrants,
asylum seekers and
undocumented
migrants in the
European Union

MIPEX, 2015



MIPEX SCORE BY DIMENSION

Strand and four dimensions on health, MIPEX 38 (average), 2014



From no access to the same rights
as nationals



VARIATIONS IN COVERAGE & CONDITIONS

Entitlements for asylum seekers

- TU and FR: virtually the same entitlements as for nationals
 - GR, RO, AT and CZ: almost the same entitlements
 - KR, LV, DE, MT and LT: limited rights / impose administrative barriers
 - CA: abolishment of entitlements for certain categories of asylum seekers
 - Major barriers
 - Administrative procedures
 - Obligation of stay in reception centers / designated areas
- => Gap between theory and practice**

Access policies (1)

- Multiple methods and languages to inform about entitlements & use of health services
 - Yes: FR, IS, IE, JP, PT, ES, CH, BE, NZ and SI
 - No: HU and BG
- Cultural mediators/ trained patient navigators
 - 18 countries
- Health education and promotion
 - Yes: IS, IE, JP, PT, CH, NZ, AT, SE, FI and US
 - No: CZ, LV, GR, HR and HU

=> Usually benefit to all migrants – whatever their status

Access policies (2)

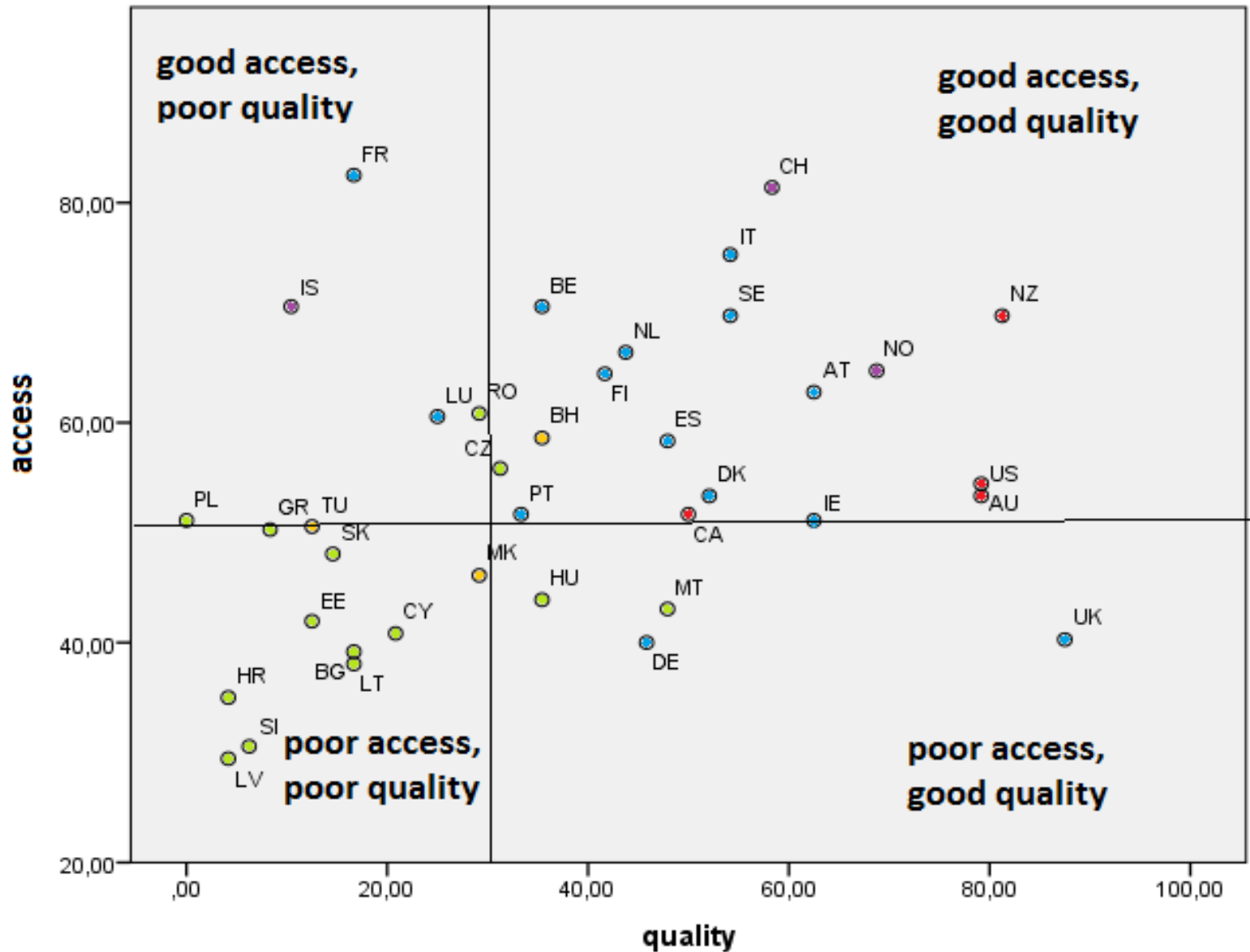
- Obligation of reporting UM
 - SE, BH, SI, UK, HR and DE
- Legal sanctions against those caring for UM
 - HR, DE, GR and TU
- Organizational “sanctions”
 - AU, BE, CA, LT, LU, NL, NZ, SI, UK, US
- Interdiction of reporting UM
 - CZ, DK, FR, IS, IT, NO, PT, ES, CH, NL and US
(either by law or by professional codes of conduct)

Responsive services

- Efforts to adapt services to the needs of migrants
 - Yes: UK, NZ, US, AU, AT
 - No: LT, TU, SI, SK, PL, EE, BG, LV, GR, HR
- Language support provided where necessary
 - Yes: UK, NZ, US, AU, AT, CH, DE, SE, IE, NO, IT, FI, BE, LU
 - No: RO, BH, CY, LT, SK, PL, EE, BG, LV, GR, HR
- Involvement of migrants to some extent in information provision, service design and delivery
 - 21 countries – most actively in AT, AU, IE, NZ, UK
- Preparation of staff for migrants' specific needs at national level
 - Yes: UK, NZ, CH, NO
 - No : in 17 countries no training modules are regular available

Measures to achieve changes

- Measures promoting change
 - Yes: AU, NZ, NO, UK, US
 - Promising efforts: IE
 - Little policy support: HR, FR, LV, LU, SI, IS, PL
- Most countries have the research and data they need to address migrants' specific health needs
- Action plans on migrant health have been developed in 22 countries though rarely involving measures to implement them (AU, NO, IE, KR) or migrant health stakeholders



Blue: EU15 countries

Green: post-2000 accession countries

Yellow: EU candidate countries

Purple: EFTA countries

Red: Non-European countries

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MIPEX : final ranking

Ranking 2014		Score
1	 New Zealand	75
2	 Switzerland	70
3	 USA	69
4	 Australia	67
4	 Norway	67
6	 Italy	65
7	 United Kingdom	64
8	 Austria	63
9	 Sweden	62
10	 Ireland	58
11	 Netherlands	55
12	 Spain	53
12	 Finland	53

Ranking 2014		Score
12	 Belgium	53
12	 Denmark	53
16	 Japan	51
17	 France	50
18	 Canada	49
19	 Malta	45
19	 Romania	45
21	 Czech Republic	44
22	 Germany	43
22	 Luxembourg	43
22	 Portugal	43
25	 Iceland	40
25	 Hungary	40

Ranking 2014		Score
27	 South Korea	36
28	 Turkey	32
29	 Cyprus	31
29	 Slovakia	31
31	 Bulgaria	28
32	 Estonia	27
32	 Greece	27
34	 Lithuania	26
34	 Poland	26
36	 Croatia	20
37	 Slovenia	18
38	 Latvia	17



Recommendations

Case scenario

Legal migrants, asylum-seekers and undocumented migrants are excluded from the healthcare system without any exceptions except in emergency cases. When then, their access may be granted by providers' discretion and burden on undocumented migrants do not know how to access the health system to address major health issues. Service providers are forced to report undocumented migrants sanctioned for not having the providers do not have the training or staff to treat patients and their health. Policy is hindering changes, as migrants are excluded in health policy and research, while health policy.

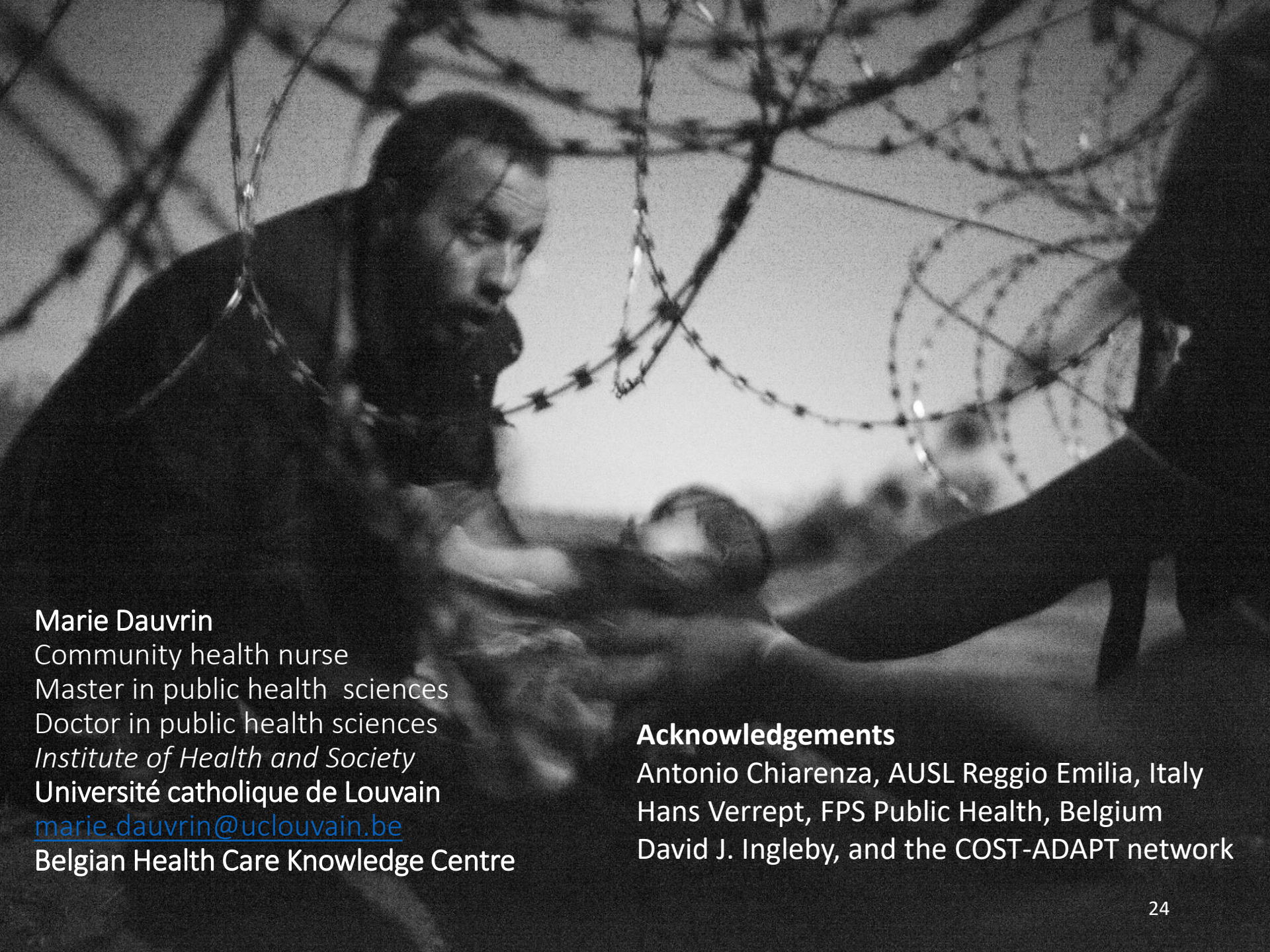
Best case scenario

All residents have the same healthcare coverage as nationals in law and in practice. To access their entitlements, all residents can get information in various languages and through various methods, including cultural mediators. Healthcare providers are informed of these entitlements, allowed to serve all residents and equipped to meet their needs, through training, various interpretation methods, adapted diagnostic methods and a diverse staff. Health policies are supporting these changes and also equipped to respond to the needs of an increasingly diverse society.

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Take home resources

- MIPEX <http://www.mipex.eu>
- SH-CAPAC <http://www.easp.es/sh-capac>
- EUGATE <http://www.eugate.org.uk>
- An example of an in-depth analysis of health care access
 - Roberfroid D, Dauvrin M, et al. (2015). What health care for undocumented migrants in Belgium? Brussels: Belgian Health Care Knowledge Centre (KCE). 2015. KCE Report 257. D/2015/10.273/111.
- An analysis of the theory-practice gap
 - Dauvrin M, et al.(2012). Health care for irregular migrants: pragmatism across Europe: a qualitative study. *BMC Research Notes*, 5, 99. doi: 10.1186/1756-0500-5-99
- An attempt at developing recommendations for intercultural care
 - Dauvrin M. et al. (2012). Towards fair health policies for migrants and ethnic minorities: the case-study of ETHEALTH in Belgium. *BMC Public Health*, 12, 726. doi:10.1186/1471-2458-12-726



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