

ORIGINAL ARTICLE

Operationalising a Haemophilia Gene Editing Lexicon for Practical Use

William McKeown¹  | Cedric Hermans² | Carmen Unzu³ | Mark A. Kay⁴  | Flora Peyvandi⁵  | Penni Smith⁶ | Wolfgang Miesbach⁷  | Glenn F. Pierce⁸  | Kate Khair⁹  | Leonard A. Valentino^{10,11} | Steven W. Pipe¹²  | Monisha Pillai¹³ | Micheala Jones¹⁴ | Virginie Delwart¹⁴ | Anil Sindhurakar¹⁴ | David E. Gutstein¹⁴ | Craig M. Kessler¹⁵ 

¹Care of Elderly Medicine, Antrim Area Hospital, Antrim, UK | ²Cliniques universitaires Saint-Luc, Université catholique de Louvain (UCLouvain), Brussels, Belgium | ³DNA and RNA Medicine Division, CIMA-Universidad de Navarra, IdisNA, Pamplona, Spain | ⁴Pediatrics - Human Gene Therapy, Stanford University, Palo Alto, California, USA | ⁵Department of Pathophysiology and Transplantation, University of Milan, Milan, Italy | ⁶Utah Center for Bleeding and Clotting Disorders, Salt Lake City, Utah, USA | ⁷Department of Haemostaseology, University Hospital Frankfurt, Frankfurt, Germany | ⁸World Federation of Hemophilia, Montreal, Québec, Canada | ⁹Haemnet, London, UK | ¹⁰National Bleeding Disorders Foundation, New York, New York, USA | ¹¹Hemophilia and Thrombophilia Center, Rush University, Chicago, Illinois, USA | ¹²Pediatric Hematology-Oncology, University of Michigan, Ann Arbor, Michigan, USA | ¹³Maslansky and Partners, New York, New York, USA | ¹⁴Regeneron Pharmaceuticals, Inc., Tarrytown, New York, USA | ¹⁵Medicine and Pathology, Georgetown University, Washington, District of Columbia, USA

Correspondence: William McKeown (Wmckeown02@qub.ac.uk)

Received: 17 September 2024 | **Revised:** 19 December 2024 | **Accepted:** 10 January 2025

Funding: This study was funded by Regeneron Pharmaceuticals, Inc. and Intellia Therapeutics, Inc.

Keywords: blood coagulation disorders | CRISPR | gene editing | haemophilia | lexicon | visual aids

ABSTRACT

Introduction: Gene editing therapies offer the possibility of substantial improvement in treatment and quality of life for people with haemophilia (PWH) in a landscape of dynamic therapeutic advancement. Developing a common and understandable language to discuss gene editing will be essential to ensure these treatments can be deployed in a safe and effective manner with fully informed and shared decision-making between healthcare professionals (HCPs) and PWH. A lexicon explaining and clarifying key concepts is one potential tool to address these aims. Here we evaluate how a gene editing lexicon could be deployed to maximise impact and improve patient outcomes.

Aim: To operationalise the gene editing lexicon for successful adoption by the haemophilia community.

Methods: Through an innovative, iterative process, representatives from the haemophilia community, including multidisciplinary HCPs, PWH, and caregivers, with support from language strategy experts, developed a gene editing lexicon and evaluated operational aspects for real-world adoption of this resource.

Results: A gene editing lexicon was developed, including infographics illustrating key concepts. Infographics were adapted from the lexicon to further clarify and communicate these concepts. Infographics were found to be a potentially vital tool for enhancing the practical use of the lexicon to promote shared decision-making and attain informed consent for gene editing therapies.

Conclusion: A gene editing lexicon shows promise for improving the understanding of gene editing for all stakeholders in the haemophilia community. Ensuring the lexicon remains up to date with current therapies and appropriate strategies for adoption such as infographics will enable this resource to have maximum impact.

1 | Introduction

Gene therapies offer the potential for a stepwise improvement in health outcomes for people with haemophilia (PWH) [1]. This is because haemophilia offers a promising target for gene therapies to fully restore normal clotting factor levels and improve quality of life. Clustered regularly interspaced short palindromic repeats (CRISPR)-associated protein 9 (Cas9)-based targeted gene editing platforms represent one such emerging treatment option [2]. As a complex novel technology associated with technical vocabulary, it can be challenging to effectively communicate relevant concepts about gene editing. Existing knowledge gaps in gene therapy among patients and other stakeholders add another layer of complexity. Clear communication of key concepts is crucial for facilitating informed consent and shared decision-making. Given these challenges, a lexicon to promote understanding and communication of gene editing concepts among key stakeholders in the haemophilia community was recently developed [3, 4].

Similar attempts to align key concepts and terminologies have been successfully implemented in many therapeutic areas such as pain control [5], breast cancer [6], and Alzheimer's disease [7]. Lexicons that are accurate, consistent, and intelligible have also been developed to promote effective communication of gene therapy concepts in haemophilia and address identified knowledge gaps [8]. Glossaries relating to haemophilia gene therapy for use as patient communication aids have also been developed [9]. To date, the recently developed lexicon is the only such resource specifically focused on gene editing. Unlike previously available lexicons, the gene editing lexicon is also unique in that it was developed using an innovative approach involving close partnerships among major stakeholders in the patient haemophilia community (including patient organisations and caregivers), scientific organisations, and biotechnology organisations. There is a need to address how best to utilise existing resources to ensure equitable and uniform access to gene editing therapies.

Several challenges exist regarding operationalisation of the gene editing lexicon. An urgent need to design communication and information campaigns on new therapeutics such as gene therapy for clinical staff and patients has previously been highlighted [10]. Many healthcare professionals (HCPs) and patients only have a basic understanding of gene therapy [11]. Previous surveys have found that 40% of haematologists specialising in haemophilia consider their ability to discuss gene therapies with patients to be 'limited' [12]. Data have shown that there is a need for new strategies for provider education to increase confidence in discussing gene therapy [13]. Here, we report our findings on strategies for successful adoption of the gene editing lexicon by all the stakeholders in the haemophilia community, with the potential to lead to improvements in patient care.

2 | Materials and Methods

2.1 | Study Design and Setting

The study design for the lexicon development has been described previously [4]. Briefly, through an innovative, iterative process, representatives from the haemophilia community, including mul-

TABLE 1 | Electronic survey questions on operationalising the gene editing lexicon.

1)	What organisations in the bleeding disorder community are you affiliated with?
2)	How would you use a lexicon to benefit the work of your organisation? (list all possibilities)
3)	What barriers exist to use of a lexicon in the work of your organisation?
4)	What steps or additional resources would allow you to overcome these barriers?
5)	How would multimedia and educational/visual aids enable you to use the lexicon?
6)	How would you utilise the lexicon to develop consent forms and shared decision-making tools?

tidisciplinary HCPs, PWH, caregivers, individuals associated with professional organisations, and patient advocacy groups, with support from language strategy experts, developed a gene editing language lexicon. To ensure that the lexicon content is accessible to an audience with a wide background, general principles of gene editing were described first before delving into more advanced topics on gene insertion, including introducing it as a type of gene editing. The final lexicon was developed in English language and portions of it will be translated to other languages as needed with support from language experts. The entire process was overseen by the lexicon steering committee at each stage (Figure 1). This work was conducted between August 2023 and May 2024 and utilised a seven-stage cumulative approach.

2.2 | Development of Lexicon Infographics

During the lexicon development process, it was indicated that visual, educational aids, including infographics, would be important adjuncts to deploy lexicon language in real-world settings such as clinics and within patient organisations. Therefore, infographics targeted at HCPs and lived experience experts (LEEs; patients, their families, and their caregivers) that visualised lexicon language were developed by the lexicon steering committee. The initial draft of the infographics was consulted with a panel of patient experts from the National Bleeding Disorders Foundation (NBDF) in a virtual advisory board, with support from language strategists. Infographics were eventually reviewed and optimised by the lexicon steering committee before finalising.

2.3 | Operationalisation Survey

Global experts in the field of bleeding disorders, including representatives from academic institutions, healthcare providers, scientific organisations, and patient organisations ($N = 11$; Figure 2) were consulted via an electronic survey to explore real-world barriers and enablers for operationalising the gene editing lexicon and were asked to answer six relevant questions (Table 1). Qualitative data were manually coded and analysed by thematic analysis to understand how the gene editing lexicon could be operationalised for practical use to improve communication regarding gene editing and patient outcomes.

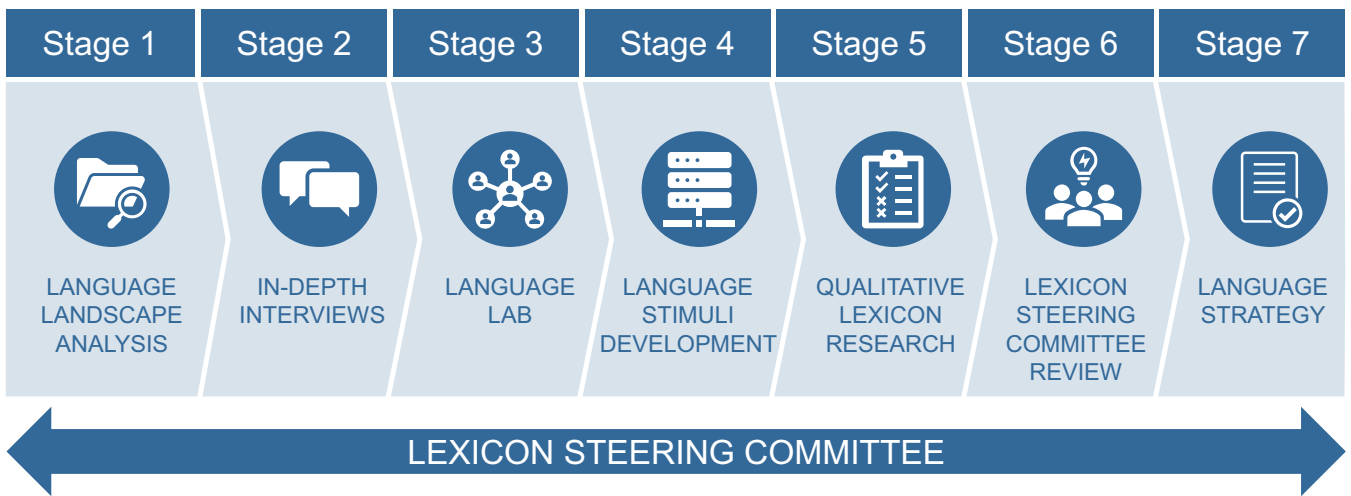


FIGURE 1 | Seven-stage approach to development of the gene editing lexicon with oversight by the lexicon steering committee.

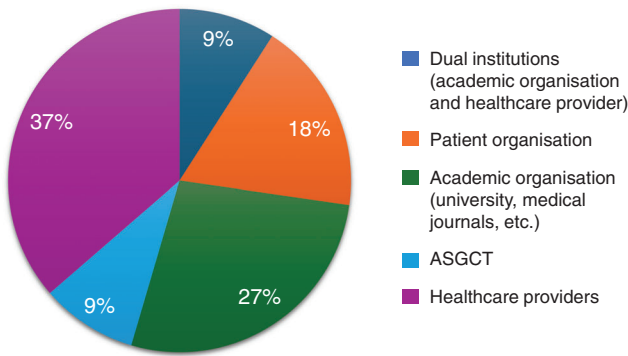


FIGURE 2 | Responses to the electronic survey questions on operationalising the gene editing lexicon. ASGCT, American Society of Gene & Cell Therapy.

3 | Results

3.1 | Development of Lexicon Infographics

Feedback obtained during lexicon development indicated that visual aids should be considered a crucial part of operationalisation strategies. The development of practical approaches to using the lexicon was deemed essential for uniform access and adoption. Therefore, infographics were highlighted as potentially valuable aids for deploying the gene editing lexicon. Infographics were developed with critical input from patient experts at the NBDF and were reviewed and optimised by the lexicon steering committee prior to finalising. One of the figures from the infographics describing gene insertion is shown in Figure 3 for illustrative purposes. A detailed, four-page set of infographics visualising lexicon language is available upon request from the authors.

The infographics present lexicon language in the frequently asked question format. For concepts considered to be especially critical (e.g., the in vivo nature of therapy), information was included more than once. Analogies from the gene editing lexicon and the use of 'deeper dive' sections (which give additional information) were used to clarify more complex information. Throughout the

document, colour choices were selected to be consistent and maximise visual effect. For instance, factor IX gene graphics were coloured in purple, whereas all other information relating to CRISPR technology was coloured in orange.

3.2 | Expert Consensus on Operationalising a Gene Editing Lexicon

Several key themes emerged from the electronic survey of global experts on the potential real-world impact of the gene editing lexicon in clinical, academic, and patient organisation settings (Table 1). Respondents agreed that the gene editing lexicon could be used to educate both providers as well as service users, helping to distinguish between gene editing and other gene therapy approaches. Respondents also reported that having this tool freely available would save time and costs for healthcare and patient organisations that are developing educational materials. Most respondents said that they would share this resource with colleagues and patient organisations.

The survey identified several potential barriers to the adoption of a gene editing lexicon. For instance, there was concern that a gene editing lexicon could only have a significant impact if promoted effectively, making it clear that its use is free of copyright and that it can be reproduced and distributed. In addition, different institutional approaches to adopting and disseminating the lexicon were identified as possible barriers. Other highlighted barriers to the adoption of the lexicon were resource limitations (including time and funding for educational activities). Attitudes within the bleeding disorder community were also raised as a potential barrier to dissemination of the lexicon, including failure to recognise the value of new treatments and hesitancy towards seeking out alternative therapies.

The survey also generated potential solutions to some of the perceived barriers to the adoption of the gene editing lexicon. These included ensuring there was an effective promotion campaign to raise awareness of the gene editing lexicon and ensuring institutions adopt policies that protect educational time to acquire knowledge about gene editing therapies and other

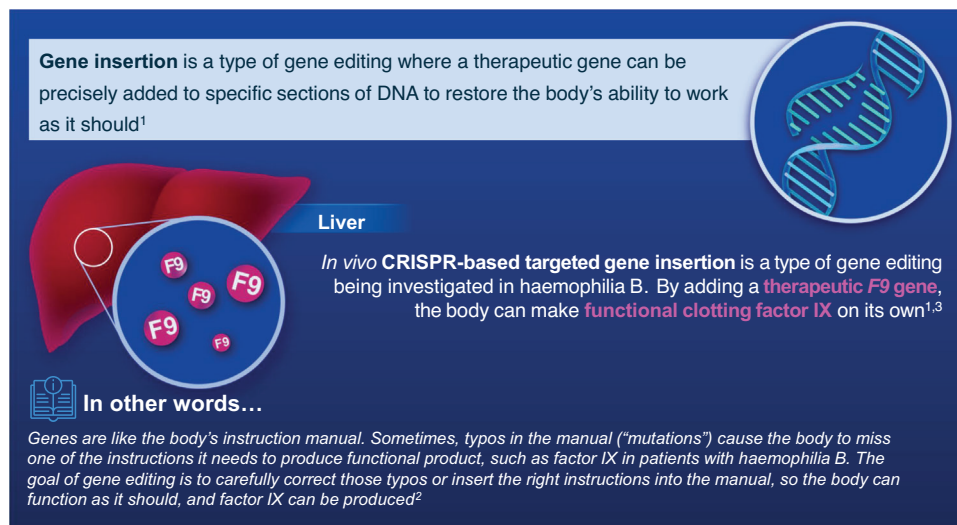


FIGURE 3 | Infographic explaining gene editing and the application of CRISPR-based targeted gene insertion for the treatment of haemophilia. CRISPR, clustered regularly interspaced short palindromic repeats.

best practice updates. Respondents also stated that HCPs and organisations should seek to identify resources to facilitate and support educational events for HCPs and LEEs.

Respondents showed enthusiasm towards the development of multimedia and visual aids to operationalise the lexicon, especially in the family and paediatric settings. One respondent felt that LEEs are often 'visual learners' and that infographics present information in a way that is 'accessible'. Respondents stated that infographics would be very useful for including pamphlets and 'take-away' resources. One respondent proposed that infographics could form the basis of other educational resources such as short videos or podcasts.

Overall, respondents were very positive about the prospect of using a gene editing lexicon to promote shared decision-making and informed consent. It was felt that lexicon language could form the basis of shared consent documents and that in particular, infographics would be useful to demonstrate vital concepts. The process of developing a lexicon as a co-creation between LEEs and HCPs was felt to be of particular significance for enhancing the ability of the lexicon to fully inform and ensure terminology remains clear and consistent.

4 | Discussion

4.1 | Use of Infographics to Operationalise the Gene Editing Lexicon

Health literacy is the ability of LEEs to find, understand, and use information and services that are relevant to their medical condition [14]. In the haemophilia community, poor health literacy has been shown to impact adherence to treatment and lead to sub-optimal health outcomes [15]. The US Department of Health and Human Services 'Healthy People' programme outlines that the responsibility to make health-related information more equitable and comprehensible lies upon organisations, including HCPs [14]. The development of the gene editing lexicon

and infographics to target LEEs and healthcare organisations represents one such solution.

Infographics and visual aids, including multimedia resources, are effective tools for communicating health information [16]. The overtly technical language might inhibit patient participation in treatment decisions, leading to poorer health outcomes and non-adherence [17]. The infographics that were developed based on the gene editing lexicon emphasise plainspoken over technical language, with the goal of equipping LEEs with the knowledge required to fully participate in making shared healthcare decisions and promoting informed consent. Infographics have been shown to be an effective tool to support patient-centric and shared decision-making between LEEs and HCPs regarding gene therapy [18]. HCPs could use such resources as visual aids during patient consultations when discussing gene editing [19]. Therefore, we propose that these infographics would be useful in the setting of clinical trials and future prescriptions of licensed gene editing therapies.

Gene therapies, rather than being an index event for LEEs, should be considered in terms of a patient journey that may extend throughout the life span [18]. A gene editing infographic could have particular application at the pre-gene therapy information-seeking and decision-making stages, clarifying key processes and basic scientific concepts. Our infographic augments language, such as the analogy of the vector as a 'package', which has been validated and suggested by other groups [9]. Given the emphasis on personalising care and engaging LEEs in treatment decisions [20], infographics have the potential to facilitate decision-making, enabling timely treatment and complying with treatment regimens.

4.2 | Other Aspects of Operationalising the Gene Editing Lexicon

Our survey of global experts on operationalising the gene editing lexicon emphasised that it could form the basis for developing

new educational materials that have the potential to be cost-saving. Developing patient educational materials can represent a significant expense for healthcare organisations, with the average cost of developing one educational pamphlet having been estimated at up to \$7000 [21]. A freely available gene editing lexicon made accessible to the bleeding disorder community could save HCPs and patient organisations significant expenses. Accordingly, the lexicon and pertaining educational tools based upon this lexicon are planned to be disseminated via patient organisations such as the World Federation of Hemophilia (WFH) and the European Haemophilia Consortium, as well as HCP organisations such as the American Society of Hematology, the International Society on Thrombosis and Haemostasis, and the European Association for Haemophilia and Allied Disorders.

Experts also suggested that the gene editing lexicon represented a resource that could be shared among colleagues. Knowledge sharing is known to be necessary for adapting, extending, and creating new knowledge and innovation [22]. Conversely, failure to share medical knowledge is known to adversely affect patient safety [23]. Therefore, the gene editing lexicon and associated infographics have the potential to improve patient safety. Potential ways of sharing learnings from the lexicon between HCPs include face-to-face settings, such as conversation in clinical settings and seminars, and virtual settings, such as online educational events, email, and social media.

Experts felt that the gene editing lexicon could be utilised to improve shared decision-making. Shared decision-making, whereby LEEs and clinicians collaborate to make healthcare decisions based on clinical evidence and patient priorities, is an established and aspirational concept [24]. An urgent need to develop tools to facilitate shared decision-making regarding new therapies has recently been recognised [13]. Hermans et al. stated that patient education is critical to shared decision-making, in particular ensuring that LEEs' understanding is improved using jargon-free terminology [25]. They also highlighted the need to educate all members of the patient-facing multidisciplinary team, including nurses, physiotherapists, and psychologists. Therefore, it is envisioned that the gene editing lexicon can inform future iterations of shared decision-making documents such as the WFH tool. Additionally, this lexicon could be deployed to promote key aspects of learning when developing patient and HCP educational programmes, as part of the effort to improve shared decision-making processes.

Associated with the ambition to improve shared decision-making processes, we propose that the gene editing lexicon could be operationalised to optimise informed consent processes for patients considering a gene editing therapy. A need for more creative communication of information, including the use of media (e.g., infographics), in the informed consent process for gene therapies has been described [26]. Multimedia tools can help optimise the consent process by personalising the experience, synthesising content, and minimising 'information overload', allowing information to be presented in more user-friendly ways [27, 28]. Therefore, as a next step for operationalising the gene editing lexicon, an educational video summarising its key aspects has also been developed (available upon request from the authors).

It should be acknowledged that while this lexicon is being deployed, there are still many unanswered questions about gene editing therapies, including long-term efficacy and safety. This lexicon will require adaptation and modification as improvements emerge in the understanding of CRISPR-based and other types of gene editing across the haemophilia community. As this knowledge is obtained, there is potential to update the lexicon to ensure its continued impact and utility.

5 | Conclusion

There is an urgent need to promote education about novel therapies in the bleeding disorder community, including gene editing therapies. A lexicon developed through collaboration between key stakeholders in the haemophilia community shows promise as a potential vehicle to improve understanding of gene editing therapies. Therefore, it is well positioned to have a functional and meaningful impact on this community through the development of educational materials, informed consent forms, and shared decision-making tools. Future efforts will focus on assessing improvements in understanding of CRISPR-based and other types of gene editing across the haemophilia community, with the goal of further improving the positive impact of this lexicon on patient care.

Author Contributions

William McKeown and Micheala Jones were involved in conceptualisation of the manuscript. All authors interpreted the data, contributed to critically revising the manuscript, and approved the final draft.

Acknowledgements

The authors thank the participants involved in this study. The sponsor was involved in the study design and in data collection, analysis, and interpretation, as well as data checking of results described in the manuscript. Editorial and figure support was provided by Georgina Bartle, MSc, of Oberon, OPEN Health Communications (London, UK), and funded by Regeneron Pharmaceuticals, Inc., in accordance with Good Publication Practice (GPP). The authors had unrestricted access to the study data, were responsible for all content and editorial decisions, and received no honoraria related to the development of this publication.

Ethics Statement

The methodology was approved by the lexicon steering committee. All participants provided written informed consent before participating. The study was conducted in accordance with the principles of the Declaration of Helsinki and the International Conference on Harmonisation Good Clinical Practice guidelines.

Conflicts of Interest

William McKeown reports consulting fees from SOBI, Pfizer, and CSL Behring. Cedric Hermans has received research funding from Bayer, CSL Behring, Novo Nordisk, Pfizer, Shire/Takeda, and Sobi; honoraria and speaker's bureau from Bayer, CAF-DCF, CSL Behring, F.Hoffmann-La Roche, LFB, Novo Nordisk, Octapharma, Pfizer, Shire/Takeda, Sobi, BioMarin Pharmaceutical, Regeneron Pharmaceuticals Inc., and UniQure. Carmen Unzu has received grant funding from Pfizer. Mark A. Kay is the inventor of a filed patent held by Stanford University; and cofounder, serves on the board of directors and scientific advisory board, and a consultant for LogicBio Therapeutics. Flora Peyvandi reports

consulting fees from BioMarin Pharmaceutical, CSL Behring, Grifols, Roche, Sanofi, and Sobi; and honoraria from Spark Therapeutics and Takeda. Penni Smith is a steering committee member for Regeneron Pharmaceuticals, Inc. Wolfgang Miesbach reports research/grant funding, speaker fees/travel support, or participation on an advisory board for Bayer, BioMarin Pharmaceutical, Biotest, CSL Behring, Chugai Pharmaceutical, Freeline, LFB, Novo Nordisk, Octapharma, Pfizer, Regeneron Pharmaceuticals, Inc., Roche, Sanofi, Sobi, Takeda/Shire, and UniQure. Glenn F. Pierce reports membership of the board of directors of the World Federation of Hemophilia and Voyager Therapeutics, and scientific advisory board for Be Bio; and consultancy for BioMarin Pharmaceutical, Decibel, Frontera, Metagenomi, and Regeneron Pharmaceuticals, Inc. Kate Khair has received research/grant funding or speaker fees from BioMarin Pharmaceutical, CSL Behring, Hemab, Novo Nordisk, Pfizer, Roche, Sobi, and Spark Therapeutics. Leonard A. Valentino is a former president and chief executive officer of the National Bleeding Disorders Foundation (NBDF). Steven W. Pipe reports consultancy for ApicintX, ASC Therapeutics, Bayer, BioMarin Pharmaceutical, CSL Behring, HEMA Biologics, LFB, Novo Nordisk, Pfizer, Precision Biosciences, Roche/Genentech, Sanofi, Spark Therapeutics, Takeda, and UniQure; and grants/research funding from BioMarin Pharmaceutical, Freeline, Genentech/Roche, Sanofi, and UniQure. Monisha Pillai reports consultancy fees from Regeneron Pharmaceuticals, Inc. Micheala Jones, Virginie Delwart, Anil Sindhurakar, and David E. Gutstein hold stock or stock options for, and are employees of, Regeneron Pharmaceuticals, Inc. Craig M. Kessler reports grants/research support from Bayer, Genentech, Octapharma, and Regeneron Pharmaceuticals, Inc.; consultancy fees/honoraria from Bayer, Biogen, BioMarin Pharmaceutical, CSL Behring, Genentech, Novo Nordisk, Octapharma, Pfizer, and Takeda; and participation in a data and safety monitoring board for Bayer and Octapharma.

Data Availability Statement

Qualified researchers may request access to study documents (including the lexicon development framework and operationalisation survey) that support the methods and findings reported in this manuscript. Individual anonymised participant data will be considered for sharing (1) once the product and indication have been approved by major health authorities (e.g., FDA, EMA, PMDA, etc.) or development of the product has been discontinued globally for all indications on or after April 2020 and there are no plans for future development, (2) if there is legal authority to share the data, and (3) there is not a reasonable likelihood of participant re-identification. Submit requests to <https://vivli.org/>.

References

1. W. Miesbach, R. Klamroth, J. Oldenburg, and A. Tiede, "Gene Therapy for Hemophilia—Opportunities and Risks," *Deutsches Ärzteblatt International* 119, no. 51–52 (2022): 887–894.
2. A. B. Soroka, S. G. Feoktistova, O. N. Mityaeva, and P. Y. Volchkov, "Gene Therapy Approaches for the Treatment of Hemophilia B," *International Journal of Molecular Sciences* 24, no. 13 (2023): 10766.
3. C. M. Kessler, L. Valentino, C. D. Thornburg, et al., "Development of a Novel Gene Editing Lexicon for Haemophilia: Methodology and Results," *Research and Practice in Thrombosis and Haemostasis* (2024). (Pending publication).
4. C. Hermans, L. Valentino, C. D. Thornburg, et al., "A Novel Gene Editing Lexicon Strategy for the Haemophilia Community," *Haemophilia* 30, no. 6: 1272–1280, <https://doi.org/10.1111/hae.15108>.
5. J. Chaturvedi, A. Mascio, S. U. Velupillai, and A. Roberts, "Development of a Lexicon for Pain," *Frontiers in Digital Health* 3 (2021): 778305.
6. C. Li, J. Fu, J. Lai, et al., "Construction of an Emotional Lexicon of Patients With Breast Cancer: Development and Sentiment Analysis," *Journal of Medical Internet Research* 25 (2023): e44897.
7. M. Musicco, A. Padovani, S. Sorbi, et al., "Position Paper of the Italian Society for the Study of Dementias (SINDEM) on the Proposal of a New Lexicon on Alzheimer Disease," *Neurological Sciences* 33, no. 1 (2012): 201–208.
8. D. P. Hart, B. R. Branchford, S. Hendry, et al., "Optimizing Language for Effective Communication of Gene Therapy Concepts With Hemophilia Patients: A Qualitative Study," *Orphanet Journal of Rare Diseases* 16, no. 1 (2021): 189.
9. R. F. Sidonio, Jr., S. W. Pipe, M. U. Callaghan, L. A. Valentino, P. E. Monahan, and S. E. Croteau, "Discussing Investigational AAV Gene Therapy With Hemophilia Patients: A Guide," *Blood Reviews* 47 (2021): 100759.
10. W. Miesbach, B. O'Mahony, N. S. Key, and M. Makris, "How to Discuss Gene Therapy for Haemophilia? A Patient and Physician Perspective," *Haemophilia* 25, no. 4 (2019): 545–557.
11. G. F. Pierce and D. Coffin, "Members of the WFH Gene Therapy Round Table Program Committee and Organizing Committee. The 1st WFH Gene Therapy Round Table: Understanding the Landscape and Challenges of Gene Therapy for Haemophilia Around the World," *Haemophilia* 25, no. 2 (2019): 189–194.
12. F. Peyvandi, D. Lillicrap, J. Mahlangu, et al., "Hemophilia Gene Therapy Knowledge and Perceptions: Results of an International Survey," *Research and Practice in Thrombosis and Haemostasis* 4, no. 4 (2020): 644–651.
13. J. Limjoco and C. D. Thornburg, "Development of a Haemophilia A Gene Therapy Shared Decision-Making Tool for Clinicians," *Haemophilia* 29, no. 5 (2023): 1184–1190.
14. S. Santana, C. Brach, L. Harris, et al., "Updating Health Literacy for Healthy People 2030: Defining Its Importance for a New Decade in Public Health," *Journal of Public Health Management and Practice* 27, no. Suppl 6 (2021): S258–S264.
15. D. Q. Tran, V. Barry, A. G. Antun, M. J. A. Ribeiro, S. F. Stein, and C. L. Kempton, "The Impact of Health Literacy on Adherence to Factor Replacement in the Hemophilia Population," *Blood* 124, no. 21 (2014): 2173.
16. M. Pratt and G. E. Searles, "Using Visual Aids to Enhance Physician-Patient Discussions and Increase Health Literacy," *Journal of Cutaneous Medicine and Surgery* 21, no. 6 (2017): 497–501.
17. R. S. Safeer and J. Keenan, "Health Literacy: The Gap Between Physicians and Patients," *American Family Physician* 72, no. 3 (2005): 463–468.
18. M. Wang, C. Negrier, F. Driessler, C. Goodman, and M. W. Skinner, "The Hemophilia Gene Therapy Patient Journey: Questions and Answers for Shared Decision-Making," *Patient Preference and Adherence* 16 (2022): 1439–1447.
19. E. C. Rodríguez-Merchán, J. A. De Pablo-Moreno, and A. Liras, "Gene Therapy in Hemophilia: Recent Advances," *International Journal of Molecular Sciences* 22, no. 14 (2021): 7647.
20. G. Yeoman, P. Furlong, M. Seres, et al., "Defining Patient Centricity With Patients for Patients and Caregivers: A Collaborative Endeavour," *BMJ Innovations* 3, no. 2 (2017): 76–83.
21. J. Papadakis, D. Samoil, E. Giannopoulos, et al., "The Cost of Patient Education Materials Development: Opportunities to Identify Value and Priorities," *Journal of Cancer Education* 37, no. 3 (2022): 834–842.
22. D. Hislop, "Knowledge Processes and Communication Dynamics in Mobile Telework," in *Rethinking Knowledge Management: From Knowledge Objects to Knowledge Processes*, eds. C. R. McInerney and R. E. Day (Berlin, Heidelberg: Springer Berlin Heidelberg, 2007), 187–207.
23. B. Lin and C. T. Hsieh, "Critical Factors for Assessing Service Quality of Online Pharmacies: A Research Framework," *International Journal of Electronic Healthcare* 2, no. 4 (2006): 398–414.

24. A. Srivastava, E. Santagostino, A. Dougall, et al., "WFH Guidelines for the Management of Hemophilia, 3rd Edition," *Haemophilia* 26, no. Suppl 6 (2020): 1–158.
25. C. Hermans, D. Noone, G. Benson, et al., "Hemophilia Treatment in 2021: Choosing the "Optimal" Treatment Using an Integrative, Patient-Oriented Approach to Shared Decision-Making Between Patients and Clinicians," *Blood Reviews* 52 (2022): 100890.
26. L. Woollard, R. Gorman, and D. J. Rosenfelt, "Improving Patient Informed Consent for Haemophilia Gene Therapy: The Case for Change," *Therapeutic Advances in Rare Disease* 2 (2021): 26330040211047244.
27. C. Grady, "Enduring and Emerging Challenges of Informed Consent," *New England Journal of Medicine* 372, no. 9 (2015): 855–862.
28. D. Stacey, F. Legare, K. Lewis, et al., "Decision Aids for People Facing Health Treatment or Screening Decisions," *Cochrane Database of Systematic Reviews (Online)* 4, no. 4 (2017): CD001431.